

eMalahleni municipality response to Bhekisisa's enquiries

Q: How does the municipality provide water to the community?

A: The informal settlements do not have bulk infrastructure and water is supplied by means of tankers which the municipality has contracted and those that it owns.

Q: How many JoJo tanks does the municipality fill in Masakhane?

A: For continual and easy access to water there are JoJo tanks installed at strategic areas for communities to access on a 24 hour basis.

Q: How often are the tanks filled?

A: There is a schedule developed in consultation with representatives of affected areas and to available resources. The frequency of filling is determined by number of filling points, distance to travel and size of tanks.

Q: We have seen a schedule from the municipality that says the settlement is supposed to receive water three times a week, however, residents say this only happened for the month of March due to the COVID-19 pandemic and thereafter the water delivery became irregular again. Can you please comment on this?

A: An investigation will be launched. To the municipality's knowledge, the current schedule is followed.